



**Forensic Cost Recovery.  
Relax, we have it covered.**



**CONTROL**  
ENERGY COSTS

# Taking an analytical approach.

## It's all in the detail

Our Forensic Cost Recovery (FCR) service enables us to give our clients peace of mind. Our industry FCR specialists will carry out an in-depth analysis of your utility spend from the past six years to identify billing errors. This service exists because the regulator knows and accepts that charging anomalies occur.

If there has been an error, you will receive a backdated refund. If not, you can be assured that everything is in order. Once we have completed our in-depth analysis and discovered errors, Control Energy Costs will negotiate with the relevant utility suppliers to recover any costs due from overpayments and, where possible, correct any false or inaccurate information to help prevent future billing errors.

**You shouldn't pay for something you haven't used. If you do get charged incorrectly for electricity, gas or water, Control Energy Costs can get that money back.**

We have recovered monies from organisations ranging from FTSE100 companies, local authorities, trade associations and individual local companies. In one 12-month period, our specialist team recovered, on behalf of our clients, in excess of £500,000 through retrospective billing errors by suppliers.

Control Energy Costs has been working with energy and water suppliers since 1981 and our enviable reputation helps us achieve exceptionally high conversion rates for identifying errors and returning money quickly and efficiently to our clients.

# Investigation and analysis.

## Driving recommendations and cost savings

In reviewing billing, supplier switches and consumption data, our specialist team of analysts can make recommendations for future cost savings, that provide an ongoing cost saving benefit for our clients.

We are only remunerated against any money we recover on your behalf.

Our FCR process includes on-going progress reports. All of our clients are offered complete access to our cost, carbon and consumption dashboard, CECiL. This gives you full access to your personal energy insights.



# Using our expertise and experience.

## To benefit your business

We keep the FCR process as simple as possible for our clients.

We work with you and suppliers to source historical data, alongside your current arrangements with regards to existing contracts with your supplier or consultancy. Control Energy Costs will conduct all negotiations and transactions until all refunds and/or credits are successfully returned and fully documented in our final report.

- ✔ All our software is developed in-house and is unique to the energy market, providing us with a distinct advantage over the competition
- ✔ All clients are assigned a dedicated, experienced market analyst and client manager
- ✔ We have a proven and demonstrable track record of success
- ✔ We provide full dashboard access to the project and progress reports



# Working in partnership.

## With your best interests at heart

Finding the right business energy contract, at the right price, can be a minefield.

At Control Energy Costs, we help you compare the different options, so you can choose the best fit for your business. Transparency is a fundamental part of the way we work - we are open about every aspect of what we do for you, including what and how we are paid.



Our focus is on building long-term relationships founded on trust and mutual confidence, keeping promises, taking ownership of problems and giving good advice and long-term energy cost management solutions.

With an eye always on the future, we are progressive in developing new services and helping your business prepare for changes to technology and legislation, especially during uncertainty.

We never forget our ultimate purpose – providing outstanding service and negotiating the best deals for you, our client.



# And breathe.

Our consultants are based around the country, so we are able to provide a nationwide service, and our head office is in Redhill.

**[cec.uk.com](https://cec.uk.com) | 01737 556631**

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